



Edmentum™ Services

A Partnership to Ensure Program Success

Edmentum partners with you to deliver comprehensive service offerings and industry leading expertise to ensure program success and drive student achievement. Services range from product training to school improvement consulting to ongoing instructional and technical support.

Our Edmentum Education Consultants have worked in the field of education as administrators, teachers, and educational leaders; and they understand the world in which you work; they appreciate your unique challenges; and they support the needs of your program as it is launched and throughout its development and growth.

Edmentum Educator Essentials

As part of your Edmentum partnership, we offer every customer a basic services offering. Our Education Consultants ensure a smooth implementation of your program, provide product training resources for you and your staff, deliver ongoing virtual workshops and monitor your success. Our live customer support team offers superior technical support as well as high-value instructional support to help you gain the full value of your Edmentum program.

Edmentum Educator Advantage

In addition to Edmentum Educator Essentials, we provide you with additional consulting service offerings to help meet your unique needs. These offerings can be delivered both virtually or onsite and are customized to fit your program. These sessions can help with program implementation and design, course and program customization, advanced set-up and planning, advanced product training, reporting and data management, and program optimization assistance.

Edmentum Educator Essentials

Comprehensive Essentials Designed for Success

With Edmentum Educator Essentials, ensure program success and drive student achievement with unlimited access to the following service offerings:

Onboarding

Our Education Consultants partner with you to ensure a smooth implementation of your new program. Together we review your purchase, manage student enrollment, and set you up for future training and support.

Virtual Workshops

Keep your implementation on track. As part of your Edmentum partnership, we provide ongoing training through our comprehensive collection of virtual workshops. We know an educators day doesn't end when the bells rings. Access workshops online and interact live with educators across the country led by one of our Educational Consultants.

Product Orientation

Learn the basics of your online platform from Edmentum. This helpful training, delivered online, focuses on key features and functionality of the product. Explore initial set-up and management of learners, key reporting and administrative activities, giving you and your staff valuable and practical information to optimize your implementation.

Product Resources

Written sources of information for how to use each product will also be available. These key resources are created and organized for educators, administrators and learners for using each Edmentum product.

Monitoring

With Edmentum monitoring, we ensure schools and districts continue to have success even after implementation. Our implementation team will be with you every step of the way to direct you to training resources and professional development opportunities as they see fit.

Support

We're here to guide and support you in achieving your goals. Our live customer support team offers superior technical support as well as high-value instructional support to help educators gain the full value of their Edmentum programs.

Edmentum Educator Advantage

Customized Solutions to Complement your Program

In addition to Edmentum Educator Essentials, we offer additional recommended service offerings through Edmentum Educator Advantage to help meet your unique needs

Virtual Session up to 90 minutes

This virtual session is a great opportunity to offer your staff refresher training, to give an overview of advanced features, or to set up and train new staff on your Edmentum solutions.

Virtual Session up to 3 hours

Led by an Education Consultant, this point and click training session is recommended for advanced product training and refresher training. We can also provide classroom support through coaching and modeling.

Onsite Session up to 3 hours

Receive all of the same benefits of our virtual session, but face to face with one of our experienced Education Consultants to bring you the best possible training experience.

Onsite Session full day

Our highly customizable full day onsite session is recommended for program implementation and design, course and program customization, and product optimization and expansion assistance. Our Education Consultants can also help with advanced set-up, planning, product training, and reporting.



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