

ClassLink: Frequently Asked Questions



Questions	Answers	Resources
What Edmentum products integrate with ClassLink?	Study Island, Courseware, and Exact Path all offer integrations with ClassLink.	SIS Integrations
How do I set up Edmentum with ClassLink?	<p>Your ClassLink District Admin can request to share data to Edmentum through their Roster Server dashboard in ClassLink.</p> <p>This will send a notification to our Tech Services team to schedule a meeting with your District Admin as soon as possible to discuss the available features, expectations, and complete a data review (to retain existing student data).</p>	<p>ClassLink - How to Add Edmentum in the App Library and Roster Server Permissions</p> <p>NOTE: ClassLink is a product the district purchases directly and works with that vendor to connect their SIS to the ClassLink Roster Server, and setup the oauth2 app for SSO in the ClassLink console.</p> <p>ClassLink Roster Server</p>
How do I log in once ClassLink is set up?	<p>Students and Instructors will log in through ClassLink instead of via the Edmentum program directly</p> <p>If you don't you're your ClassLink login credentials, please reach out to your District Admin or Helpdesk@ClassLink.com.</p>	<p>For ClassLink District Admin:</p> <p>Single Sign On – Add App from App Library</p>
What does ClassLink control in my Edmentum program?	<p>ClassLink supports user management – creation, deactivation, and updates.</p> <p>Class management – optional, can create the class, roster students and teachers in that class, and keep roster up to date throughout the year.</p>	Task Automation

	Changes made in your SIS will be communicated to Edmentum via ClassLink automatically.	
What roles are managed through the integration?	Students, Instructors, and building level admins (if shared via ClassLink). Any district level admin is outside of the ClassLink integration.	
What if I need to change information on a user account (ex: grade level)?	Please make this change in your SIS.	
How often will the data sync automatically from ClassLink to Edmentum?	Current SLA expectation is within 24 hours of the data being available in ClassLink.	
I just made a large change to my data in ClassLink, how can I bring it over now instead of waiting for the nightly sync?	A District Admin can log in to the Edmentum application directly and run a full re-sync.	Product Specific Guides
What should I do for end-of-year cleanup?	Please refer to the Initial Impact and end-of-year cleanup section in this document.	Initial Impact and EOY Cleanup