

Clever: Frequently Asked Questions



Questions	Answers	Resources
What Edmentum products integrate with Clever?	Edmentum currently offers Clever integrations for Study Island, Courseware, Exact Path, and Reading Eggs.	SIS Integrations
How do I set up Edmentum with Clever?	<p>Your Clever District Admin can request to share data to Edmentum through their Clever dashboard.</p> <p>This will send a notification to our Tech Services team to schedule a meeting with your District Admin as soon as possible to discuss the available features, expectations, and complete a data review (to retain existing student data).</p>	<p>Clever – How to Add an Application</p> <p>NOTE: If your district has not connected your Student and Staff Information System (SIS) to Clever please have your District SIS Admin utilize the resource in the link below first.</p> <p>Connect your SIS to Clever</p>
How do I log in once Clever is set up?	<p>Student and Instructors will log in through Clever instead of to the Edmentum product directly.</p> <p>If you do not know your Clever login credentials, please reach out to your District Clever Admin.</p>	For Clever District Admin: Single Sign On Setup
What does Clever control in my Edmentum program?	<p>Our Clever integration supports user management – creation, deactivation, and updates.</p> <p>Class management – optional, can create the class, roster students and teachers in that class, and keep your roster up to date throughout the year.</p>	Task Automation

	Changes made in your SIS will be communicated to Edmentum via Clever automatically.	
What roles are managed through the integration?	Students, Instructors, and building level admins (if shared via Clever). Any district level admin is outside of the Clever integration.	
What if I need to change information on a user account (ex: grade level)?	Please make this change in your SIS.	
How often will the data sync automatically from Clever to Edmentum?	Current expectations estimate that data will sync within 24 hours of the data being available in Clever.	
I just made a large change to my data in Clever, how can I bring it over now instead of waiting for the nightly sync?	A District Admin can log in to the Edmentum application directly and run a full re-sync.	Product Specific Guides
What should I do for end-of-year cleanup?	Please refer to the Initial Impact and end-of-year cleanup section in this document.	Initial Impact and EOY Cleanup