

Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Edmentum

Product Description: Web-based Courseware

Report Date: 11/15/19

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Notes: Training & Testing- Edmentum is excited to have engaged Diverse Learner Consulting to provide training to our content writers, designers and developers. Currently, as part of our accessibility road map, Edmentum is in discussions for a training and testing service to establish post-development Q/A accessibility testing processes and expertise.

Evaluation Methods Used: An external audit has been done in 2019. Going forward, Edmentum has planned for annual internal audits and external audits every 3 years. As part of our 5-year accessibility road map, in 2020, Edmentum will have engaged and installed services for comprehensive education and product compliance reviews.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Level AA Level AAA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Lesson content is inconsistent, though we have set a roadmap for compliance throughout our curriculum. The Edmentum Student platform, & newest lessons and assessments are mostly navigable w/ a keyboard or equivalent device and but not our entire curriculum library. Thus, learners who require screen readers, screen magnifiers, or who can only use a keyboard and not a mouse may experience difficulty with portions of our library. However, we are actively exploring ways to make our products support keyboard-only navigation.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Descriptive text, transcripts or captioning is available.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: All audio is equipped with the option of enabling or disabling a text feature.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p>	<p>Web: Not Applicable</p>	<p>Web: N/A. Edmentum does not include time-based media.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does Not Support	Web: Edmentum has included this in our roadmap & will be auditing and addressing any issues.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does Not Support	Web: Edmentum has included this in our roadmap & will be auditing and addressing any issues.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Edmentum is approaching complete compliance. There remain some exceptions from older versions that are still available to customers provisioned to include those in their libraries.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: All interaction items include text or accompanying labels.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	Web: Items involving audio are limited to user-control 'read-aloud' feature of text content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: 2018+ releases support this item, with some exceptions. Our Accessibility road map includes full compliance within 5 years.
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: 2018+ releases support this item, with some exceptions. Our Accessibility road map includes full compliance within 5 years.
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: There are no interactions/content within our products.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> • <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: There are no interactions/content within our products.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports	Web: There are no interactions/content within our products.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Does Not Support	Web: This is part of the 2020 portion of our 5-year road map.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Edmentum content complies w/ descriptive headings.
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Currently, Edmentum sequences navigable interactive items first and our in-content interactions are not yet fully consistent but part of our 5-year road map.
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: The majority of our content meets this item. The remainder is part of Edmentum's 2020 release accessibility road map.
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Does Not Support	Web: Compliance scheduled for 2020 releases.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: There are no items that change the context by receiving focus. The user must initiate the subsequent change.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Buttons & selection items are properly tagged & text-based are otherwise labeled.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Error text is used on each input item.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: This is supported either through labels or tagging for interactive items.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Supports	Web: Edmentum's markup follows the HTML conventions that allow for compliance of this item.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: Across Edmentum’s library of curriculum, this is inconsistent. This is also part of our 5 year road map.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	Web: Not applicable for Edmentum Curriculum.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	Web: Not applicable for Edmentum Curriculum.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does Not Support	Web: This is part of the 2020 portion of our 5-year road map.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Current audits of Edmentum’s platform UI and curriculum audit suggest we meet this item, but we cannot assure 100% of our content is in compliance.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: The most current versions of Edmentum’s content support this as well as any future releases. As part of our 5-year road map, Edmentum will be replacing or deprecating non-compliant items.
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Multiple navigation options are available such as search, next/back, & breadcrumbs. Specific methods vary by product.
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: This varies across Edmentum’s libraries of content. This is also part of our 5 year road map.
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Varies by Edmentum product - Edmentum employs embedded focus indicators in some products, but all products can use native browser indicators.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Across Edmentum's variety of products, we are largely compliant. Full compliance is included in our 5-year road map.
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Edmentum has a suite of product experiences and this item is supported within each product.
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Edmentum has a suite of product experiences and this item is supported within each product.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Largely N/A for the types of input items in our products; occurs in some cases as needed, such as password requirements.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Web: Not applicable for Edmentum Curriculum.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does not Support	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Not applicable for Edmentum Curriculum.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Not applicable for Edmentum Curriculum.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Not applicable for Edmentum Curriculum.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Not applicable for Edmentum Curriculum.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: Across Edmentum's variety of products, we are largely compliant. Full compliance is included in our 5-year road map.
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: Across Edmentum's variety of products, we are largely compliant. Full compliance is included in our 5-year road map.
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Not applicable for Edmentum Curriculum.
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Not applicable for Edmentum Curriculum.
<p><u>2.2.4 Interruptions</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Not applicable for Edmentum Curriculum.
<p><u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: If a session expires, the user's progress is maintained.
<p><u>2.3.2 Three Flashes</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Edmentum does not use flashing text or other content.
<p><u>2.4.8 Location</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Accomplished across our platforms through both navigation controls and page headings.
<p><u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Links are all text-based.
<p><u>2.4.10 Section Headings</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: Across Edmentum's variety of products, we are largely compliant. Full compliance is included in our 5-year road map.
<p><u>3.1.3 Unusual Words</u> (Level AAA) Also applies to:</p>	Web: Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<u>3.1.5 Reading Level</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<u>3.2.5 Change on Request</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: The context of the interactions, whether switching views or accessing components & tools are user-controlled.
<u>3.3.5 Help</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: There is a help link on every page and form fields offer suggestions for correct input.
<u>3.3.6 Error Prevention (All)</u> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Where relevant. There are necessary exclusions for assessments and other evaluative content. In the circumstance of completing a form outside of the learning environment, such as logging in to the system, the user is provided input error guidance.

Revised Section 508 Report

Notes: Edmentum's products are web browser-based and are not integrated into manufactured equipment or platforms ([Appendix C to Part 1194 – Functional Performance Criteria and Technical Requirements](#))